

The Columbia Mississippi Tied-up Phone Problem (1965)

(Caller calls, doesn't talk, doesn't hang up, phone tied up indefinitely)

(father's 4x6 note paper)

Dick's Phone Problem

Bell Phone VP

Sam Line -- Livy Jackson knows

forms for prosecution

Trace calls only if certain pattern

-- have to put "on trap" -- record of calls.

Trace only if agree to prosecute

Woman answer call & say "this is special opr."

cannot check single call

cannot trace if 2-party line

not if from coinbox

If on trap, can tell phone no.

even if not connected.

Call Bus. office, in Columbia

Don't discuss talk w/Livingston

Will call Atlanta

Bell now has alarm system -- in Pgh
couldn't tie up line

Miss Peterson (Mgr Mr. Fry) --

Monroeville Bell Phone

May help to keep party on line,
but depends on equip.

Mr. Sam Line -- Pgh. Bell

Physically possible for some phones to
hold up line, depends.

Atlanta Hq. for So. Bell

Sam Line

Atlanta

Tues, S. Bell people in Miss.

Aug 5 back in service

Columbia -- CDO

"small commun. dial office."

No auto call block alarm.

because no one in office

to clear it

No "traps" possible

[who is operator

"Operator" is in toll center --

[no opr. in Ligonier]

Govt. interested only if commun.

definitely hampered

Why isn't the breaking of
connection automatic in
automatic call block alarm.

What if phone unusable when
emergency comes up --
dangerous situation

Pay full amt. when not getting
full service